



LIGHTHOUSE

Obtaining information. Delivering solutions.

ANONYMOUS HOTLINE REPORTING SERVICES

Your business deserves the best compliance and ethics standards and practices in the industry.

LIGHTHOUSE will illuminate where others can't.

Let us listen to your employees!

Call 215-884-6150 today, or visit www.Lighthouse-Services.com

ENSURE BUSINESS INTEGRITY

Lighthouse Services provides confidential reporting services to enable corporate management, staff, employees, vendors and customers to blow the whistle on fraud, abuse, ethics, compliance and HR violations.

Who needs our services?

- Public companies
- Private companies
- Local and State governments
- Non-profits
- Schools and School Districts
- Healthcare Agencies, Hospitals and Clinics
- Banks and Financial Institutions

We provide:

- Toll-free hotlines 24/7/365
- Web reporting
- Email reporting
- Fax reporting
- Postal mail reporting
- Worldwide access
- Daily incident reports, monthly summary reports
- Web-based Case Management System

REDUCE HIDDEN BUSINESS RISKS

Our industry best practices will help you uncover hidden business risks:

- Unsafe Working Conditions
- Inappropriate Management Practices
- Inadequate Quality of Service
- Sexual Harassment
- Discrimination
- Alcohol and Substance Abuse
- Wrongful Discharge
- Ineffective Internal Controls
- Vandalism and Sabotage
- Theft
- Conduct Violations
- Threats
- HIPAA Violations

Quickly bring your business into compliance with regulatory requirements.

- Ensure your business integrity
- Reduce hidden business risks
- Protect your company

PROTECT YOUR COMPANY

Protect your corporate assets, board of directors, shareholders, management, and employees.

- We're here when your employees need us 24/7/365.
- Our professionally trained representatives are available in English and Spanish as well as over 140 languages.
- Toll-free phone access eliminates concerns over confidentiality and cost barriers.
- Our service allows users to reconnect with our hotline and web services and anonymously continue dialogue if they wish.
- All our reports are permanently retained and easily retrieved.
- We are an independent third-party provider. Employees feel confident that their anonymity will be maintained and respected.
- Improve your risk management and reinforce your ethical tone from the top.
- Manage reports with a comprehensive web-based Case Management System. We provide the entire IT infrastructure for your reporting requirements without the need to host software.





LIGHTHOUSE

Delivering the Best Reporting Solutions for Your Organizations

At Lighthouse Services, our mission is to deliver a high-level client experience that enables your organization to attain a world-class standard of ethical performance.

By helping you develop best practices in obtaining information through anonymous third-party hotline reporting, you will be able to rapidly respond to ethical dilemmas as they occur.



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Here are just a few of the ways your organization will benefit by partnering with Lighthouse to provide an anonymous reporting program to your employees:

INTEGRITY

Develop an ethical corporate culture that truly reflects your company's core values.

- Develop a corporate culture based on teamwork and trust.
- Give whistleblowers the opportunity and encouragement to "do the right thing."
- Develop a reputation as a standard setter for ethical behavior within your industry.

PROTECTION

Protect your business as well as your most valuable asset, your employees.

- Protect whistleblowers by providing a mechanism for them to make anonymous reports.
- Stop minor situations from escalating and prevent them from causing extensive damage through early detection.
- Develop a comprehensive paper trail to protect against potential litigation.

EFFICIENCY

Ensure you obtain all the information you need to conduct the most efficient investigation.

- Develop a permanent record of all case activities.
- Adhere to best practices regarding ethics investigation procedures.
- Ensure that key investigation details are not overlooked.

INFORMATION

Receive ongoing information and support to stay abreast of key ethics issues.

- **Quarterly newsletters**-get the latest on ethics trends and law changes that directly impact your business.
- **White papers**-receive an in-depth analysis of best practices in ethics procedures.
- **Training**-provide hands-on ethics training to some or all of your employees.
- **Assessment tools**-use our value-added tools to take the "ethics temperature" of your organization.
- **Policy templates**-create your own ethics policies with our easy-to-use templates.

EXPERIENCE

Lighthouse's proven track record of success allows you to offer an anonymous reporting hotline to your employees with complete confidence.

- We've been providing third-party hotline services to companies of all sizes since 1998.
- Our client roster consists of more than 1,000 organizations in all industries.



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Lighthouse provides you with all the tools you need to obtain the information that leads to the best outcome. Don't get caught short when it comes to your organization's ethics and compliance.